

## Additional charges

Below are listed the services for which we apply additional services. If you require any further information then please do not hesitate to contact your Relationship Manager. Please call +44 (0)208 181 3715 or e-mail [customerservices@bfcbank.co.uk](mailto:customerservices@bfcbank.co.uk)

Refusal to execute an instruction	£30.00
Refusal to provide a service	£30.00
Refusal to accept an incoming payment	£30.00
Correction of an inaccurate instructed transaction	£30.00
Refusal to carry out a transaction due to a lack of funds in the account	£30.00
Rejected and returned transactions by a beneficiary or beneficiary bank	£30.00
A request to attempt to recall a payment already remitted or to request a return of funds	£30.00
Chase for delayed payments or for non-receipt of payment	£30.00
Investigations that last less than a year	£60.00
Investigations that last more than a year	£120.00
Compliance Audit (Payment Service Providers).	per day £3,600

*We reserve the right to pass on any costs incurred by us to third parties in the above mentioned instances and for any other legitimate reasons.*

This price guide and all rates quoted are subject to currency type and may change without notice at the sole discretion of BFC Bank. We will always try to advise you in advance when practical. BFC Bank is a trading name of BFC Bank Ltd authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.  
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**BFC Bank does not offer BACS, Direct Debit or Cheque clearing.**

BFC Bank customer services: Tel. +44 (0)208 181 3715 or e-mail [customerservices@bfcbank.co.uk](mailto:customerservices@bfcbank.co.uk)